

RETURN/EXCHANGE FORM

Keep With Products!

Returning Items for Refund – complete top of form only • Returning Items for Exchange – complete entire form

RETURN POLICY

Products purchased directly from SeniorBrainHealth.org may be returned IN RESALABLE CONDITION within 60 days of receipt for exchange or refund. Products purchased from other sellers must be returned to those sellers. SHIPPING COSTS are not refundable unless the return is a result of our error.

Include a copy of the Invoice or Packing Slip, indicating items that you are returning.

Invoice # _____ Name _____

Email _____

Phone # () _____

- Return for refund only
- Return for exchange (complete the form below)

Reason for return: _____

Please wrap your package securely and send it **prepaid U.S. MAIL** (*Media Mail Recommended*) or **UPS** to:
 SeniorBrainHealth.org
 1991 Sherman Ave., Suite 200
 North Bend, Oregon 97459

List Items Returned

SeniorBrainHealth.org is not responsible for items lost or damaged while in transit and recommends insuring all returns for their product value.

If you have questions, please call Customer Service at 541-982-4593.

EXCHANGE ITEMS ONLY

DO NOT LIST ITEMS BEING RETURNED - USE THIS PORTION FOR EXCHANGES OR NEW ORDERS

As a courtesy, we will not charge shipping or handling on a new order shipping within the U.S. or U.S. Territories when returned for exchange unless you require Rush Shipping. International orders must pay shipping. Your exchanged items may be subject to taxes.

ITEM # <small>(Please enter all letters and numbers.)</small>	PRODUCT TITLE	QTY	PRICE EACH	TOTAL

SHIPPING RATES	
Contiguous United States	
up to \$25.00	\$6.95
\$25.01-\$40.00	\$7.50
\$40.01-\$55.00	\$9.50
\$55.01-\$85.00	\$11.50
\$85.01-\$100.00	\$13.50
\$100.01-\$250.00	12%
\$250.01+	10%
Contiguous U.S. shipping time: 7-14 business days	
Non-Contiguous U.S. shipping time: 10-21 business days	
<i>3-Day RUSH Shipping Charges</i>	
\$20.00 + 20% of total order	
Shipping time: 3-7 business days (UPS)	
<i>Canada</i>	
\$28.00 + 15% of total order	
Shipping time: 7-21 business days	
Shipping fee does not include duties/import fees	
<i>International</i>	
\$45.00 + 20% of total order	
Shipping time: 30-40 business days	
Shipping fee does not include duties/import fees	

Payment Method (Please photocopy this form if more order space is necessary.)

Purchase Order Attached Check or Money Order Attached (drawn on a U.S. bank)

Exp. Date - Card Security Code

1. Total of New Items	
2. Total of Returned Items	
3. Difference (Line 1 minus 2)	
4. Subtotal	
5. Shipping (FREE)	
6. RUSH Shipping (use chart)	
7. TOTAL (Lines 4, 5, and 6)	

Authorized Signature _____ Date _____

